

SERVICE PLANS

Plan Name	Isat Maritime 47 Minimum cost over 12 months is \$564.00.	Isat Maritime 92 Minimum cost over 12 months is \$1,104.00.	Isat Maritime 122 Minimum cost over 12 months is \$1,464.00.
Monthly Access Fee	\$47.00	\$92.00	\$122.00
Monthly Included Value	\$35.00	\$110.00	\$200.00
Outgoing Calls to USA, Canada, Mexico and 78 other countries (per minute) ¹	\$0.75	\$0.75	\$0.75
Incoming Calls (per minute)	\$0.75	\$0.75	\$0.75
Outgoing SMS	\$0.50	\$0.50	\$0.50

Note: No minimum term if you choose to pay a \$50 activation fee. Minimum cost will be one month's access fee + \$50 activation fee.

Special Calls & Value Added Services

Calls to Inmarsat GSPS (IsatPhone), BGAN, Fleet Broadband, Swift Broadband (per minute)	\$3.99
Calls to Iridium (per minute)	\$3.99
Calls to Thuraya (per minute)	\$3.99
Emergency Calls (112)	Free

**Inmarsat Maritime Solutions
Keeping you connected at sea.**



CONNECT & GET MORE FROM YOUR SATELLITE SERVICE ON THE PIVOTEL NETWORK!

+1 local numbers at no extra cost

- Don't pay high rates to call your satellite phones
- Don't have your calls blocked by phone system or carrier settings
- Don't lose business because customers are afraid to call your satellite phones

Save Your Local Number allows you to keep your local number while your service is on hold

- Only \$5.00/month while your service is on hold
- Use your phone seasonally but keep the same +1 local number
- Maintain business continuity when you need it most

Free calls to Customer Care

- Friendly US based Customer Care specialists
- Call +1-865-379-8723

Plus, easy to use services, flexible included value and the ability to reactivate your deactivated Pivotel SIM card at no extra cost!

Pivotel America Inc. (Pivotel) IsatPhone plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com.au/coverage for a coverage map. All calls are charged in 60 second increments unless otherwise stated. Prices quoted are in USD excluding any applicable taxes and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. (1) For information on call costs to all countries and destinations visit www.pivotel.com/inmarsatidd. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. 12 month minimum term applies. Please refer to the table above for minimum cost over 12 months for each plan. You may choose to waive the minimum term when purchasing outright only by paying a \$50.00 contract waiver fee at the time the service is connected. Plans can be upgraded at any time but will only take effect on the next billing cycle. Downgrades shall only be possible as low as the starting plan prior to any upgrade. A plan downgrade fee may apply. Downgrades below the starting plan are not allowed. Save Your Local Number allows a service to be put on hold while still maintaining your local number. Your service can utilise Save Your Local Number for up to 6 months in any 12 month period. Your service access fee will be the Save Your Local Number fee for the period this feature is active. If you use Save Your Local Number with your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in Save Your Local Number. An Inmarsat device is required to access the Pivotel Inmarsat service (see handset pricing). You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers only.