

THURAYA LOCAL NUMBER RENTAL PLAN



SERVICE PLANS

Rental Plan Name	XT-Pro Dual Rental Bundle Minimum cost over 1 week is \$58.99
Weekly Access Fee	\$58.99
Included Airtime Value	\$0.00
Outgoing Calls to USA, Canada, Mexico and 78 other countries (per minute) ¹	\$0.99
Incoming Calls (per minute)	\$0.00
Outgoing SMS	\$0.50
Special Calls & Value Added Services	
Calls to Iridium - including +8816 (per minutue)	\$3.99
Calls to Inmarsat (per minute)	\$3.99
Calls to Thuraya +8821 (per minute)	\$3.99
Emergency Calls (911 & 112)	Free

CONNECT & GET MORE FROM YOUR SATELLITE SERVICE ON THE PIVOTEL NETWORK!

Local numbers at no extra cost

- Don't pay high rates to call your satellite phones • Don't have your calls blocked by phone system or carrier settings
- Don't lose business because customers are afraid to call your satellite phones

Callers To You Pay Only Standard US Domestic Call Rates

- Often calls to a Pivotel satellite phone service are at no cost from within your fixed or mobile carrier's unlimited plan

Free calls to Emergency Services and Customer Care

- Calls to 911 and 112 are always free
- Friendly US based Customer Care specialists • Call +1-865-379-8723

Plus, easy to use services, flexible included value and the ability to reactivate your deactivated Pivotel SIM card at no extra cost!

Pivotel Connected LLC (Pivotel) Thuraya Local Number Rental plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com/thurayacoverage to view a coverage map. All calls are charged in 60-second increments unless otherwise stated. Prices quoted are in USD, excluding any applicable taxes and are subject to change. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. 1-week minimum term applies. Please refer to the table above for the minimum cost over 1-week for each plan. Your Rental billing rates are calculated using a determined daily, weekly, and monthly rate. The Rental billing period begins the Start Date and continues to the End Date. You must return all rental equipment using the included 2-day shipping label immediately after the End Date of your Rental period. Pivotel must receive all rental equipment in good working condition within 3-days from the End Date of your Rental period. You will incur additional Rental charges for each day that the equipment has not been returned in accordance with the Rental Agreement. Rental customers are personally responsible for monitoring the use of their service to ensure they do not overcommit financially. The customer is responsible for all calls made or received using their rental airtime service. You will receive a separate monthly bill by email from Pivotel listing any calls you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com/selfcare. An itemized bill listing all of your service usage events is available on request. Pivotel rental plans are available to customers with a valid credit card only.