

Plan Name	Glow Unlimited Minimum cost over 12 months is \$1,620.00.
Monthly Access Fee	\$135.00
Monthly Included Value	50 minutes (Incoming or Outgoing Calls to USA, Canada, Mexico and 78 other countries ¹)
Outgoing Calls to USA, Canada, Mexico and 78 other countries (per minute) ¹	\$1.09
Incoming Calls (per minute)	\$1.09
Iridium GO! Data Call Using Iridium GO! App	Unlimited
Outgoing SMS	Unlimited
Note: No minimum term if you choose to pay a \$50.00 activation fee. Minimum cost will be one month's access fee + \$50.00 activation fee.	
Special Calls & Value Added Services	
Calls to Iridium including +8816 (per minute)	\$1.09
Calls to Inmarsat (per minute)	\$4.29
Calls to Thuraya (per minute)	\$4.29
Emergency Calls (112)	Free

REDPORT GLOW
Connecting life on the water.



CONNECT & GET MORE FROM YOUR SATELLITE SERVICE ON THE PIVOTEL NETWORK!

+1 local numbers at no extra cost

- Don't pay high rates to call your satellite phones
- Don't have your calls blocked by phone system or carrier settings
- Don't lose business because customers are afraid to call your satellite phones

Save Your Local Number allows you to keep your local number while your service is on hold

- Only \$5.00/month while your service is on hold
- Use your phone seasonally but keep the same +1 local number
- Maintain business continuity when you need it most

Free calls to Customer Care

- Friendly US based Customer Care specialists
- Call +1-865-379-8723

Plus, easy to use services, flexible included value and the ability to reactivate your deactivated Pivotel SIM card at no extra cost!

The Pivotel America Inc (Pivotel) RedPort Glow Unlimited Mobile Satellite Wholesale plan uses the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com/iridiumcoverage to view a coverage map. All calls are charged in 60-second increments unless otherwise stated. Prices quoted are in USD excluding any applicable taxes and are subject to change. Included call value excludes premium calls, calls to special numbers and premium text. See reverse page for information on call costs to all countries and destinations. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy, Pivotel Iridium Unlimited Fair Use Policy or for credit control purposes. 12 month minimum term applies. Please refer to the above table for minimum cost over 12 months for the plan. You may choose to waive the minimum term when purchasing outright only by paying a \$50.00 contract waiver fee at the time the service is connected. Plans can be upgraded at any time but will only take effect on the next billing cycle. Downgrades shall only be possible as low as the starting plan prior to any upgrade. A plan downgrade fee may apply. Downgrades below the starting plan are not allowed. Save Your Local Number allows a service to be put on hold while still maintaining your local number. Your service can utilise Save Your Local Number for up to 6 months in any 12 month period. Your service access fee will be the Save Your Local Number fee for the period this feature is active. If you use Save Your Local Number with your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in Save Your Local Number. Only RedPort Glow terminal can be used to access the Pivotel RedPort Glow Unlimited Mobile Satellite plan (see terminal pricing). You will receive a bill by email from Pivotel listing any payments you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com/selfcare. An itemized bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers only.